## BSLM 302: Quality in Resident Care and Services

This course will discuss how to provide excellent quality of care and customer service to all senior living facility stakeholders. Topics covered will include facility design, customer service, family care services, senior healthcare, nutrition, and memory care training.

Credits: 3

**Prerequisites:** BSLM 301 or permission from Advisor

**Co-Requisites:** or equivalent

**Program:** Business Administration

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